

MEDICARE INELIGIBLE PATIENTS



Peter Mac
Peter MacCallum Cancer Centre
Victoria Australia

Peter Mac is a public health, specialist cancer centre in Melbourne. We treat public patients as well as some who do not meet public health criteria (known as Medicare Ineligible). If you think you do not meet the public health criteria, it is important to read and understand the following information.

Who can get treatment and care at Peter Mac?

Peter Mac treats all patients holding a current Australian Medicare card. This treatment is offered as a public patient.

We also treat patients that may be:

- From countries that have a reciprocal health care agreement (this is a shared agreement between two countries)
- Refugees and asylum seekers
- Some Medicare ineligible patients (those **without** an Australian Medicare card).

It is important to note:

- Our treatment and care is always given to Australian residents first.
- There are no guarantees (promises) that we will accept Medicare ineligible patients.

What does it mean to be Medicare ineligible?

If you are not an Australian resident and/or do **not** hold a Medicare card, you are a Medicare ineligible person. Such persons include but is not limited to:

- International students
- Overseas visitors
- Temporary entrants or temporary visa holders.

What is the process to assess overseas patients?

It is important you read and understand the following **3 step process** if you are thinking of coming to Peter MacCallum Cancer Centre from overseas.

The 3 step process for Medicare ineligible patients

Step 1

Send **all** of the following information to Peter Mac:

- Your full medical history in English.
- A summary from your treating doctor, hospital or treatment centre.
- All past and/or future planned cancer treatments.
- Your diagnostic images (such as scans and x-rays) with full reports.
- Your pathology results (blood and biopsy reports).

Step 2

When we receive all the documents as listed in Step 1, we will:

- Review the information you sent to us.
- Decide if we are able to offer you the services you need.
- Contact you and let you know our decision.
- If we offer an appointment, you will need to decide whether to accept.
- If you accept, we will give you a quote that explains the cost for this initial (first) appointment.
- If you accept, you must pay for the first consultation **up-front, before your first appointment.**
- If you accept, you must ensure you have a valid visa to enter Australia.

Step 3

After your up-front payment has been received, we will advise you of a date and time for your first appointment.

At this appointment we will review your medical situation and discuss the next steps for your treatment.

If you agree, we will:

- Send you a detailed letter explaining your treatment plan
- Give you a quote for the treatment plan
- Ask that you pay for your treatment up-front, before starting treatment.
- Ask if you have international or private health insurance. If you do, we will ask for the details so we can do an insurance and policy check.

“It is your responsibility to ensure that you have health insurance cover or adequate money to cover the cost of your health care.”



How to make payment

Overseas patients can pay for both the review and treatment quote by:

- Direct deposit
- International money transfer

For Peter Mac's bank details or to pay by credit card, please contact our Medicare ineligible coordinator on **(03) 8559 6943**.

You can also pay in person by:

- Cash
- EFTPOS
- Bank Cheque
- Credit Card

To pay in person, please visit our cashier on:

Level 2 (Next to Pharmacy)
305 Grattan Street,
Melbourne VIC 3000

Peter Mac's business hours:

- Monday to Friday
- 8:30am to 4:00pm

What are the costs for overseas visitors?

Service or Treatment Type	Cost / Fees in \$AUD
Outpatients:	
First or initial consult	from \$500.00
Follow-up or subsequent consults	from \$400.00
Procedure at first or initial consult	from \$500.00
Procedure at follow-up or subsequent consult	from \$400.00
Radiation Therapy	as per Medicare Benefit Schedule plus 40%
Allied Health	\$110.00 per consult
Inpatient medical service and accommodation:	
Day only	from \$1800.00 per day
Overnight	from \$1850.00 per night
Inpatient surgical service and accommodation:	
Day only	from \$1800.00 per day
Overnight	from \$2400.00 per night
Other services:	
ICU - Overnight	from \$5500.00 per night
Hospital in the Home	from \$1200.00 per visit
Prosthesis	full cost recovery
Cancer imaging	as per Medicare Benefit Schedule plus 50%
Pathology	as per Medicare Benefit Schedule plus 40%
Pharmacy	full cost recovery
Interpreter Service	\$160.00 per session
Administrative charges	\$500.00