

CENTRELINK PAYMENTS

You may be eligible for a Centrelink payment if you are unable to work due to illness or you are providing full-time care to someone who is unwell. Most Centrelink payments are income and asset tested.

Please find some information below about payment options and eligibility.

If you require further information, you can contact Centrelink directly on the below numbers.

Payment	Eligibility	Application Process
Disability Support Pension (DSP) Ph. 132 717 Mon –Fri (8am – 5pm)	<ul style="list-style-type: none"> - Over 16 and Under pension age - Have a permanent medical condition that prevents you working 15 hours or more in the next 2 years - Meet income and asset requirements - Condition needs to be assessed as: <i>Fully diagnosed, Treated & Stability</i> 	<p>Contact the hotline on 132 717, complete the online claim via MyGov or visit a Centrelink service centre. A supporting medical letter and relevant medical reports/results will be required.</p>
JobSeeker Allowance Ph. 132 717 Mon –Fri (8am – 5pm)	<ul style="list-style-type: none"> - Be between 22 and Age Pension age - Meet the income and assets tests - Meet residence rules. - Meet Centrelink’s definition of unemployed and you’re looking for work. - Be sick or injured and are unable to do your usual work or study for a short time. 	<p>Contact the hotline on 132 717, complete the online claim via MyGov or visit a Centrelink service centre. You are eligible make a claim for Newstart allowance whilst you are unwell. Centrelink will need a Centrelink approved medical certificate from your doctor which can last to up to 3 months at a time. Your doctor will have access to Centrelink approved certificates.</p>
Aged Pension Ph. 132 300 Mon – Fri (8am – 5pm)	<ul style="list-style-type: none"> - Meet aged pension age requirements - Meet income and asset requirements - An Australian resident, normally for at least 10 years 	<p>Contact the hotline on 132 300 to discuss the application process</p>
Carers Payment Ph. 132 717 Mon –Fri (8am – 5pm)	<ul style="list-style-type: none"> - You’re caring for one or more people with care needs which meet Centrelink specific criteria. - They will have these needs for at least 6 months or the rest of their life 	<p>Contact the hotline on 132 717, complete the online claim via MyGov or visit a Centrelink service centre. Centrelink will need a Centrelink approved medical certificate and any relevant medical reports from your doctor. Your doctor will have access to</p>

	<ul style="list-style-type: none"> - Eligible under the pension income and assets test limits - You and your care receiver must both be residing in Australia 	Centrelink approved certificates.
Carers Allowance Ph. 132 717 Mon –Fri (8am – 5pm)	<ul style="list-style-type: none"> - A fortnightly income supplement if you give daily care and attention to someone who: <ul style="list-style-type: none"> - Has a disability, serious illness, or an adult who is frail and old - A child aged under 16 who has a disability or serious illness and lives with you - Two or more children aged under 16 living with you whose care needs add up to the same as one eligible child, or - Someone aged 16 or older who has a disability or serious illness or is frail aged 	<p>Contact the hotline on 132 717, complete the online claim via MyGov or visit a Centrelink service centre.</p> <p>Centrelink will need a Centrelink approved medical certificate and any relevant medical reports from your doctor.</p> <p>Your doctor will have access to Centrelink approved certificates.</p>
Rent Assistance	<ul style="list-style-type: none"> - You may be eligible for Rent Assistance if you get a payment, more than the base rate of Family Tax benefit and pay rent. 	Contact the hotline on 132 717 to discuss the application process
Special Child Care Benefit Ph. 136 150 Mon –Fri (8am – 5pm)	<ul style="list-style-type: none"> - To assist families experiencing a hardship event that significantly reduces their ability to pay regular child care fees, while they adapt to their new circumstances. 	<p>Call the Centrelink families hotline on 136 150 to discuss eligibility or speak with the Peter MacCallum Cancer Centre social work department on (03) 8559 5267.</p> <p>Centrelink will require a supporting letter from your treating team.</p>

To see more information on all these payments, please visit www.humanservices.gov.au

There you will find more information on eligibility and guides in the claiming process.

You can locate relevant you need for these payments at:

www.humanservices.gov.au/individuals/forms/centrelink

Please note: Social Workers and other hospital staff are unable to initiate Centrelink claims or complete application forms on your behalf. Medical reports should be provided directly to your treating team for completion.

