



# Quality of Care Report 2014

## Peter MacCallum Cancer Centre

In 2013-2014, the Peter MacCallum Cancer Centre made changes to the way we deliver quality and safety information to patients, their families and the wider community with the introduction of a quarterly newsletter.

The newsletter replaces our previous annual Quality of Care report and provides people impacted by cancer with more timely access to information about the quality and safety of Peter Mac's cancer care and our cutting-edge cancer research, care and education initiatives.

In 2013-2014, more than 4,000 hard copies of the newsletters were distributed across Peter Mac's five sites, while many more were emailed to a growing list of subscribers or downloaded from Peter Mac's website.

Enclosed are copies of the three editions which form our 2013-2014 Quality of Care report:

- July to December 2013 (the first and second quarter newsletters were combined for the first edition)
- January to March 2014
- April to June 2014.

Each newsletter addresses the recommended reporting requirements, including how we are partnering with our consumers and improving our cancer care, in articles that are understandable and easily digestible for a broad consumer audience. Each newsletter is reviewed by a minimum of two consumers to ensure the stories are of interest and the language used is appropriate.

We are now undertaking a survey, seeking feedback from our stakeholders to ensure the newsletter is meeting the needs of readers.

# **In 2013-2014, the Peter MacCallum Cancer Centre's 2,500 staff:**

- saw **30,403 patients** including **9,729 new patients**
- performed **2,938 day procedures** and **5,052 other surgical procedures**
- delivered **11,863 episodes of chemotherapy** in the Chemotherapy Day Unit and **110,186 episodes of radiation therapy**

- held **107,945 outpatient appointments**
- admitted **21,712 inpatients**
- ran more than **200 clinical trials** at any one time.



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Visit our website at [www.petermac.org](http://www.petermac.org)

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