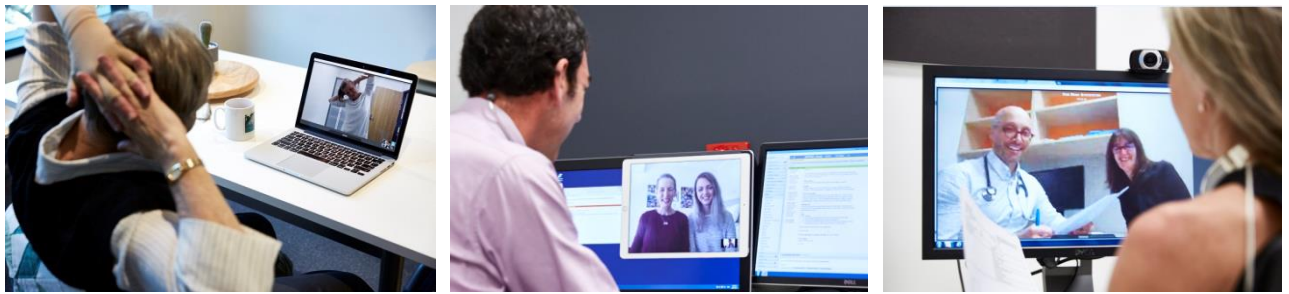


# PATIENTS ASKING ABOUT TELEHEALTH?



This checklist helps 3B Clinics staff who talk to patients about telehealth

Telehealth is a **video call** between the patient and their clinician at Peter Mac.

1. Telehealth can be with the patient **in their home, or with their local clinician** (eg their usual GP, Practice Nurse or an oncology nurse etc).
2. Patients can **pick up a brochure\*** to find out what they need for a video call
3. Patients can **ask their treating team** about telehealth– eg their doctor, nurse or allied health (eg physio, OT, psychologist etc) who can discuss if telehealth is suitable or not for any given appointment or patient.
  - You can also **send an email on the patients' behalf**.

Staff who have completed *Clinical admin telehealth upskilling* can book telehealth appointments. If you have not completed this training, please forward any telehealth requests to clinical admin for booking.



Want to book telehealth or learn more?

- Complete the ***Telehealth for Clinical admin eLearning*** module.
- It'll take about 20 minutes <http://www.petermaceducation.org> (You'll need to set up a log in, then search for 'telehealth')
- **Contact** the Telehealth Program ext. 96212 [telehealth@petermac.org](mailto:telehealth@petermac.org)

\*Brochures are displayed on Specialist Clinics benches.

Please ask your Manager to place an Oracle order (Item 42904) to request more.

## TRAVELLED A LONG WAY TO GET HERE?

## ASK ABOUT TELEHEALTH

Find out more at [www.petermac.org/telehealth](http://www.petermac.org/telehealth)

